

Introducing the Dementia Programme Board

Successes and Challenges

June 2022

Adult Social Care Scrutiny Commission

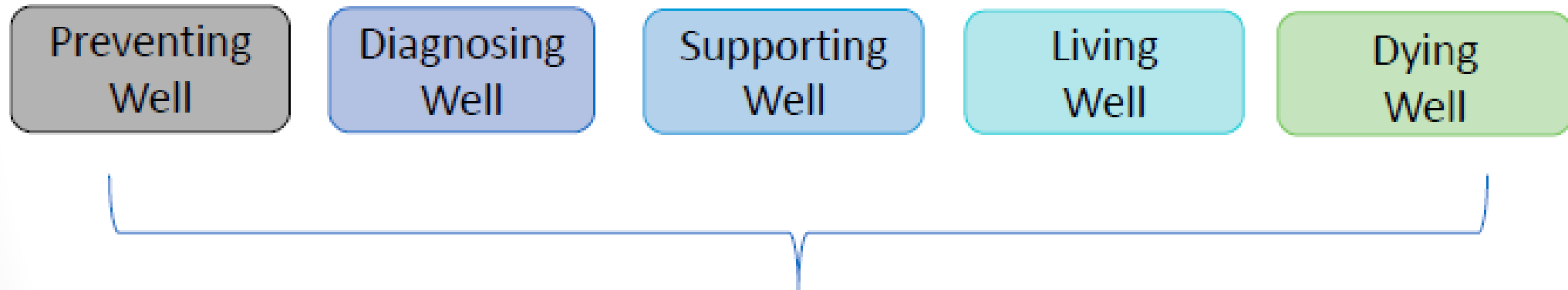
The Board.....

- National Dementia Strategy 2010
- Prime Minister's Challenge on Dementia 2012 and 2020
- LLR group meeting since then
- Dementia Programme Board in current format meeting since 2017
- Chairs Dr Girish Purohit and Bev White, Lead Commissioner, Leicester City Council
- Multi agency group – LPT Memory Assessment Services, Primary Care, Leicester Hospitals, Social Care, Public Health, Voluntary Sector, Healthwatch, Leicestershire Police, Dementia Friendly Communities movement
- LLR Joint Dementia Strategy 2019- 2022

Leicester, Leicestershire & Rutland's Living Well with Dementia Strategy 2019-2022



Our vision is that Leicester, Leicestershire and Rutland are all places where people with dementia can live well through the following guiding principles:



We aim to create a health and social care system that works together so that every person with dementia, their carers and families have access to and receive compassionate care and support not only prior to diagnosis but post-diagnosis and through to end of life.

So what have we achieved?

Our vision is that Leicester, Leicestershire and Rutland are all places where people with dementia can live well through the following guiding principles:

**Preventing
Well**

Diagnosing
Well

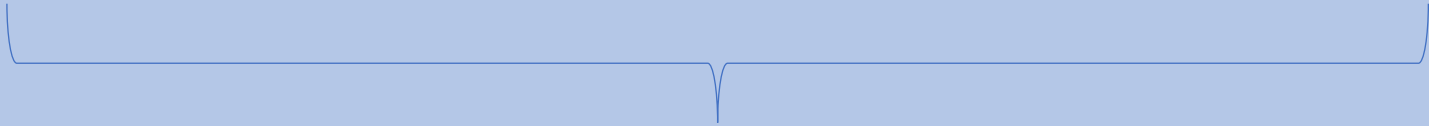
Supporting
Well

Living
Well

Dying
Well

Key lifestyle messages are promoted
Public Health support our work
Opportunities to get involved in research are promoted

Our vision is that Leicester, Leicestershire and Rutland are all places where people with dementia can live well through the following guiding principles:



Dementia diagnosis toolkit has been piloted with care homes
Awareness raising of dementia across numerous settings
Pre-pandemic diagnosis rates exceeded the national target

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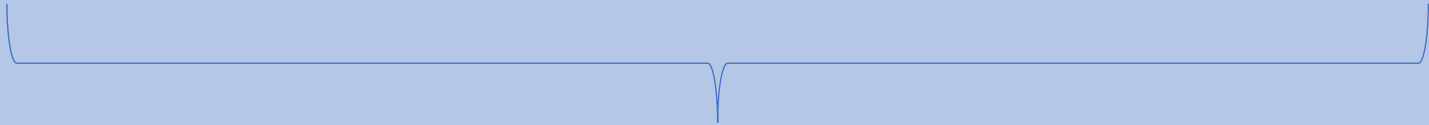
Preventing Well

Diagnosing Well

Supporting Well

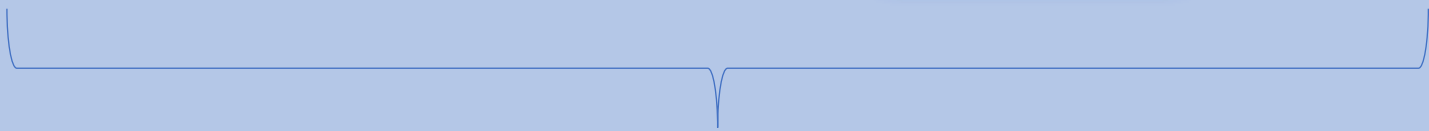
Living Well

Dying Well



Dementia friendly GP practice toolkits used in several practices
UHL dementia friendly wards and ED
Dementia friendly care homes

Our vision is that Leicester, Leicestershire and Rutland are all places where people with dementia can live well through the following guiding principles:



Jointly commissioned support services across LLR
A range of other services, including for carers
Care Navigators, Social Prescribers
The Dementia Guide information offer
Dementia Friendly Communities

Our vision is that Leicester, Leicestershire and Rutland are all places where people with dementia can live well through the following guiding principles:



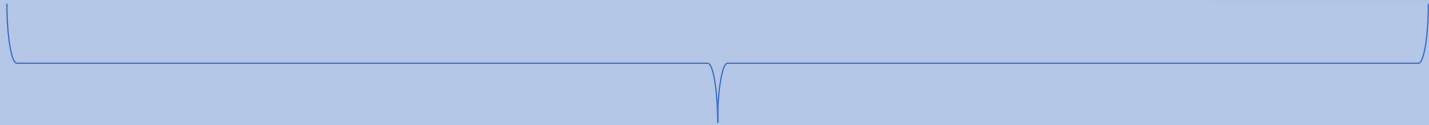
Preventing Well

Diagnosing Well

Supporting Well

Living Well

Dying Well



Admiral Nurses
Advanced care planning
Links with EoL pathways

The local picture

Nationally, 61.1% of those aged 65 or over estimated to have dementia have a coded diagnosis of dementia

Locally the rate is 74.3%

c2500 people on the register

Covid has had an impact on diagnosis rates

The local picture

- Not having a diagnosis has a significant impact on those living with dementia, their families and carers
 - The number of people living in communities across LLR with dementia without a diagnosis will be increasing
 - People without a dementia diagnosis will find it more difficult to access the right help within the health and social care system
 - People without a diagnosis will not be able to access post diagnosis support programmes within the community and in an acute setting

The local picture

- **The reasons:**
- Families, carers and patients initially not presenting to primary care services generally due to the risks of COVID-19 with dementia patients and families shielding
- Reduction in care home visiting
- Primary care activity reduction due to the pivoting of services to urgent needs, which in turn has led to a reduction in referrals
- Memory assessment services (MAS) had been paused for all but urgent activity
- CT scanning capacity paused & directed to urgent activity

Our Challenges

- Consolidating system working
- Raising the profile of dementia
- Reducing wait time in Memory Assessment services
- Increasing the dementia diagnosis rates
- Encouraging people to seek support
- Ensuring people with dementia are referred into the Dementia Support Services which opens doors
- Shaping the market to ensure there is a good supply of sustainable and appropriate services
- Growing Dementia Friendly Communities
- Recruitment and retention of health and care staff
- Upskilling staff and family carers
- Working within a very challenging financial climate

Dementia Diagnosis rates – gap to ambition

- **Pathway Enhancements**
- Information, Advice and Guidance (IA&G)–
System collaboration–Primary care support
»Confident diagnosing »Supporting
management
- GP systems updated in light of COVID19 –
Support remote diagnosis
- Direct referrals to commissioned support
service are now electronic and easier
- Additional capacity – MAS and support
services

Additional Funding 2021/22

£100,000 to LPT's memory service to address waiting lists

- 1 locum x 9 months
- 1 B6 nurse x 12 months

£17,000 to MLCSU for predictive modelling re dementia risks to support early identification of dementia patients

£240,000 to Leicester City Council (via LLR Dementia Board) for VCS grants to support people (and their carers) waiting for assessment

£46,000 annually for three years to the jointly commissioned LL dementia support service for them to support pre and peri diagnosis.

£13,000 annually for three years to be given to Rutland County Council to enhance their commissioned service.

A temporary Project Officer to support the dementia work programme and kickstart some of the outstanding strategic work.

And What's Next?

Strategy
extended until
2023

6 Big Ticket
Items

£416,000 non
recurrent
additional funds

The Big Ticket Items

Big Ticket Item 1	Description	Impact
Learning from the Pandemic	<p>We will gather information about the experiences of patients, people who draw on our support, informal carers, providers of services and other stakeholders to understand how the pandemic affected people and how services responded to their needs.</p> <p>We will learn from what went well and what did not go so well and conduct a 'lessons learned' exercise to document this.</p>	<ul style="list-style-type: none">• Improve our collective performance in future crisis situations• Organisations will be able to move more swiftly to positions where they can implement emergency planning and subsequently recovery planning• Patients, people drawing upon support and informal carers will experience better outcomes

The Big Ticket Items

Big Ticket Item 2	Description	Impact
Supporting people waiting for a diagnosis of dementia	<p>We want to ensure that those people who are waiting to be assessed by the Memory Assessment Service receive support whilst they do so by enhancing commissioned support services.</p> <p>We will improve capacity within the Memory Assessment Service.</p> <p>We will run a grant programme aimed at community organisations to enable them to join our team effort of supporting people waiting for a diagnosis of dementia.</p>	<ul style="list-style-type: none">• People will be better informed• People will know where to go to if they need additional support thus reducing the likelihood of crises and carer breakdown• Improved experience of people waiting for assessment• Increased number of people attending community organisations for support• Increased sustainability of community organisations

The Big Ticket Items

Big Ticket Item 3	Description	Impact
Improving the quality of personal care delivered in residential or home-based settings.	We will seek funding to pilot an Admiral Nurse project whose aim will be to provide practical and emotional support to staff, residents, and relatives through direct work within residential care settings across LLR as well as providing phone and email advice.	<ul style="list-style-type: none">• Reduction in inappropriate hospital admissions• Reduction in ambulance call outs• Improved outcomes for people with dementia• Improved staff skills• This work will complement LSAB priorities (which are Recovery, Hidden Harm and Care Homes)

The Big Ticket Items

Big Ticket Item 4	Description	Impact
Exploring the potential for more Admiral Nurse services to support greater integration and joint working of services for people with dementia and their carers	We will undertake a review of provision, identify gaps, and provide options to meet need across LLR, including specialist needs, to complement the present service which exists in pockets across the sub region.	<ul style="list-style-type: none">• Options will be drawn up which will support funding bids for Admiral Nurses, ensuring close working with existing services, avoiding duplication, and adding value to the memory pathway.• This work will connect to the ICS implementation and coordination of services programme.

The Big Ticket Items

Big Ticket Item 5	Description	Impact
Bringing a consistent approach to training and development.	We will review the training on offer within LLR health and social care settings and devise a coordinated strategy which sets out key deliverables.	<ul style="list-style-type: none">• There will be a consistent joined up approach to training and development• Staff skills will be increased• Increased staff satisfaction• The quality of care will improve

The Big Ticket Items

Big Ticket Item 6	Description	Impact
Increasing dementia diagnosis rates	<p>We will focus on improving awareness and recognition, access to memory assessment and diagnosis, access to the right information at the right time and improving the experience for people seeking help with memory problems</p> <p>We will commission MLCSU to undertake an analysis of GP Frailty registers to identify people who may at risk of dementia</p>	<ul style="list-style-type: none">• Better dementia diagnosis will improve the lives of people with the condition and give them, their carers, and professionals the confidence that they are getting the care and treatment they need• The local dementia diagnosis rates will improve• People who are at risk of developing a dementia can be identified earlier and measures put in place to support them

And in addition

Supporting our work:

Description

SJSNA completed for Leicestershire County Council area and beginning for Leicester City Council area

Work has started on looking at service responses for people with Young Onset Dementia

Work is planned on looking at service responses for people with Intellectual Disabilities

Discussions have started to ensure that memory assessment processes are culturally sensitive

Closer connections between Dementia and End of Life workstreams

Impact

- Will inform the refreshed strategy and commissioning intentions
- The number of people is small but their needs are quite different to older people with dementia
- Dementia in this group is usually overlooked and a diagnosis will help secure better services
- Testing is currently very Eurocentric and must be adapted
- As a terminal illness, people living with dementia must have access to quality EOL services and be included in EOL strategy

The Ask.....

- Adult Social Care Scrutiny Commission is asked to:
 - Note the work being undertaken
 - 'Think Dementia' and consider how your work should include dementia
- Bev White
- beverley.white@leicester.gov.uk